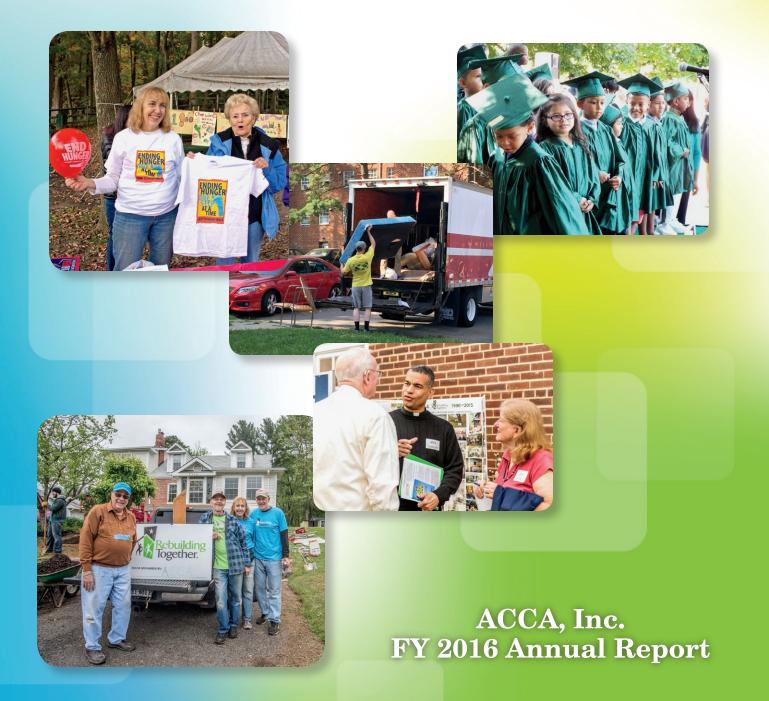


Serving Our Community with Your Support



ACCA Member Churches

Annandale United Methodist Church Braddock Baptist Church Calvary Church of the Nazarene Church of Jesus Christ of Latter Day Saints (Annandale Ward) Church of Jesus Christ of Latter Day Saints (Little River Ward) **Cornerstone Evangelical Free Church** Culmore United Methodist Church First Presbyterian Church, Annandale Friendship United Methodist Church Holy Spirit Catholic Church Hope Lutheran Church John Calvin Presbyterian Church Lincolnia United Methodist Church Mount Pleasant Baptist Church Peace Lutheran Church Providence Presbyterian Church Queen of Apostles Catholic Church **Ravensworth Baptist Church** Sleepy Hollow United Methodist Church St. Alban's Episcopal Church St. Anthony of Padua Catholic Church St. Barnabas' Episcopal Church St. Michael's Catholic Church St. Paul's Episcopal Church United Baptist Church Warner Baptist Church

ACCA, Inc. 2016 Officers

President: Neal Mohlmann

Vice President: Diane McEldowney

Corresponding Secretary: Sue Meekins

Recording Secretary: Joy Savage

Treasurer: Homer Christensen

Child Development Center 2016 Officers

Board Chair: John Shortall

Secretary: Kathleen Holmes

Executive Director: Maria-Isabel Ballivian

Annandale Christian Community for Action

7200 Columbia Pike, Annandale VA 22003 Telephone: 703-256-0100 TTY: 703-803-7914 E-mail: <u>accacares@verizon.net</u> Website: <u>ACCAcares.org</u>









For assistance, please call Fairfax County Coordinated Service Planning at 703-222-0880.

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Our Accomplishments

In its 49th year, ACCA continued to provide high quality child care and served as the principal source of emergency assistance, including food, furniture and financial support, for our vulnerable neighbors.

The **ACCA Child Development Center** provided quality care and early education for more than 274 infants and children from low-income families.

Family Emergency Assistance provided \$261,107 in assistance for rent, utility bills, prescriptions and other needs to 452 households, which included 1,145 individuals.

The Food Pantry made 841 deliveries of food and other necessities, serving 2,348 people.

Furniture teams made 312 pick-ups of gently used or surplus furniture and made deliveries to 264 households, serving 911 grateful men, women and children.

Transportation ministry drivers provided 50 rides to and from medical appointments through April 30. Beginning May 1, the ACCA transportation joined with the Shepherd's Center of Annandale Springfield.

Meals On Wheels volunteers delivered 9,348 meals to 58 elderly, convalescing and disabled adults.

Housing Repair worked in partnership with Rebuilding Together and more than 70 volunteers of all ages to renovate and upgrade a single-family home and a group home for disabled adults.

The **CROP Hunger Walk** raised \$12,955 in donations for Church World Service, of which \$3,214 was returned to ACCA for our emergency assistance programs.

Ruffing Scholarships of \$4,000 per year for college education were provided to four local students with disabilities. The Making A Difference Award for volunteer service, which included a \$500 check, was presented to a graduating senior at Annandale High School.

ACCA continued to participate in Fairfax County initiatives such as prevention of hypothermia, ending homelessness, emergency preparedness and encouraging interfaith dialogue.

Communications flowed to member churches, community partners and individuals through our website, print and electronic newsletters, annual report and brochure, service brochures in English and Spanish, Facebook, Volunteer Fairfax and the Catalogue for Philanthropy.

The **Development** team worked to expand the number of ways for donors to give and to strengthen ACCA's organizational capacity.

In FY 2016, ACCA's work was made possible by about 500 repeat volunteers and hundreds of one-time volunteers, in addition to monetary and in-kind contributions from member churches, individuals and community benefactors. Other funding came from grants and county, state and federal programs for aid to low-income households and for early childhood education.

From the President

Neal Mohlmann, <u>nnmohlmann@verizon.net</u>

ACCA is guided by the lesson in Mathew 25:40, *"Whatever you did for one of the least of these brothers and sisters of mine, you did for me."* ACCA serves people in need in our Northern Virginia community, just as we believe Jesus would serve them. ACCA provides early education, food, outerwear, furnishings, transportation to medical appointments, emergency financial support, scholarships, and home repair and scholarship to serve those in our community who would otherwise go without these basic human services.

ACCA is organized in two main branches: The Child Development Center (CDC) provides quality care and early education for infants and children from low-income families. The staff at the CDC are highly trained professionals that are dedicated to the well being of the children. The Human Services Ministry (HSM) is 100% volunteer and carries out its mission with approximately 500 repeat volunteers and 100s of others from among our 26 member churches, plus some others from the community. In FY 2016, HSM's programs served approximately 6,500 people in need, providing nearly \$500,000 in human services support.

ACCA is very grateful for the generous support from our stakeholders, who include many kind private donors, granting organizations, plus the Fairfax County Consolidated Community Funding Pool (CCFP). Without this support and our incredible volunteers, ACCA would not be able to touch as many lives as we did in 2016, and people in our community would have gone without some level of basic human service.

In the following pages you will hear from our program committee chairs on their specific accomplishments, which are many. Their reports form a wonderful story of giving that began in 1967, and gains strength every year. ACCA will celebrate our 50th year anniversary in 2017, and we plan many activities to strengthen our relationships with our community and supporters.

Many thanks to our financial supporters, member churches, and volunteers. It is an honor to serve alongside each of you, to serve those in need.



ACCA pastors gathered at the 2015 Pastors and Partners luncheon.

Strategic Priorities for FY 2015-FY 2016

In FY 2015 the Board approved a strategic plan for FY 2015–2016, with four strategic priorities and various operational initiatives for each. The strategic priorities included:

- 1. Expand Volunteer Base.
- 2. Improve Engagement with Member Churches and the Community.
- **3.** Develop Donation Opportunities.
- 4. Enhance ACCA's Use of Information Technology.

Progress in meeting these goals is outlined in the various ministry reports that follow. In addition, ACCA volunteers undertook two noteworthy initiatives that cut across various ministries and are described here.

Improve Engagement

During the spring and summer of 2016 four board members undertook personal visits to pastors of our participating churches. To date, the team has visited with 24 of the 26 churches, and visits to the other two churches are being scheduled. ORs from the respective churches were included in these meetings. The general purpose was to refresh the communication link between the ACCA Board and the pastors, as was described in our strategic plan. In specific, plans for the upcoming 50th anniversary year were discussed. In addition, pastors were invited to comment on ACCA's past service performance and suggest priorities that should be considered as the



organization moves forward. These meetings were very well received and as a result 10 pastors came forward to volunteer as participants in the Ecumenical Thanksgiving Service planned for November 22, 2016.

The Ecumenical Thanksgiving Service will mark the beginning of our year of celebration. Midway through the year an event to acknowledge, thank and celebrate our volunteers will be held. The final anniversary event to celebrate our 50 years will be held at Queen of Apostles in October 2017.

In connection with the 50th celebration, plans have been initiated to promote awareness of ACCA's mission to neighborhood associations. During this 50th year, ORs at member churches will plan a time in their church calendar to highlight ACCA's mission for their individual congregations. Throughout the year, the use of a 50th anniversary logo and the displaying of 50th anniversary flags at the CDC and elsewhere will heighten community visibility. Outreach to local businesses for sponsorships will also encourage awareness of ACCA's continuing mission.

Enhance Use of Information Technology

In 2010, ACCA saw the need to adopt information technology to better coordinate service delivery. ACCA volunteers developed the IT Tool to process client referrals from Fairfax County for emergency financial assistance. The Family Emergency Assistance (FEA) IT Tool truly transformed the operations of ACCA's FEA program. FY 2016 marks five years of the IT Tool successfully supporting the operations of Family Emergency.

In January 2016, a new version of the IT Tool was released to support the ACCA Food Pantry. ACCA's fifteen food captains now no longer use boxes of note cards, binders of applications or milk crates of files to record and store client referrals. Instead, the emailed client referrals are directly uploaded to the ACCA IT Tool database and the web application is used for historical searching and data recording. With this implementation, ACCA is now more easily able to comply with county and other grant reporting requirements and the increased efficiency, security, and accountability enable ACCA to provide services more effectively to those in need.

About ACCA

Our mission: Doing what Jesus would do by serving our neighbors in need.

"Whatsoever you do for the least of my people, that you do unto me." (Matthew 25:40)

The Annandale Christian Community for Action (ACCA) is a church-related voluntary organization whose purpose is to unite Christians to promote and sponsor Christian charitable social services. ACCA, Inc. includes two entities, the ACCA Human Service Ministries and the ACCA Child Development Center (CDC). ACCA, Inc. is a 501(c)(3) non-profit corporation.



ACCA provides a range of services for the needy in the Annandale, Lincolnia, Bailey's Crossroads and Culmore areas of Fairfax County through collaboration of its 26 member churches with Fairfax County and other human service agencies. The boundaries served by ACCA can be seen on the map on page 25.

ACCA's core ministries are developmental child care, provided by the CDC; and family emergency assistance, emergency food and hygiene products, pick-up and delivery of furniture for needy families and transportation to medical appointments, provided by the Human Service Ministries. ACCA also supports Rebuilding Together (housing rehabilitation), the Annandale CROP Hunger Walk, Meals On Wheels and scholarships for students with disabilities. ACCA maintains partnerships with Shelter House, Bailey's Crossroads Community Shelter and the Center for Pastoral Counseling of Virginia and also facilitates an annual Making a Difference Award at Annandale High School for volunteer service.

Volunteers perform all services provided by the Human Services Ministries. ACCA's committee chairs and coordinators are responsible for program operation, volunteer training, financial management, recordkeeping and accountability. The Development Committee engages in fundraising and advocacy efforts in support of ACCA's mission. ACCA, Inc. is governed by a Board consisting of officers, the CDC Board chair, committee chairs and Official Representatives (ORs) from the 26 member churches.

The ORs serve as ACCA liaisons to pastors, a communications network and recruiters of volunteers. The Human Services Ministries of ACCA, Inc. are funded by contributions from its member churches, individuals and businesses and organizations; grants from Fairfax County and other sources; and in-kind contributions, including facilities and maintenance of the Food Pantry provided by Fairfax County.

The CDC has a separate operating budget and Board of Directors, whose authority and responsibilities are laid out in the bylaws of ACCA, Inc. The CDC maintains close ties to ACCA through the CDC Board chair, the appointment of CDC Board members by ACCA, membership on the Finance Committee and coordination with the Development Committee. The CDC receives its funding through tuition, childcare subsidies and fundraising, as well as a transfer of funds from ACCA, Inc. In addition, the CDC receives in-kind support from Fairfax County for facilities, maintenance and special education.

Child Development Center

John Shortall, CDC Board Chair, <u>sjshortall@verizon.net</u>

Mission: To provide affordable, high-quality, early education and developmentally appropriate care for children ages 3 months to 5 years in a safe, healthy, and diverse environment.

In FY 16, the ACCA Child Development Center (CDC) met the urgent child-care needs of families from our community's diverse economic and ethnic backgrounds — families whose average yearly income was below \$29,350.00. The CDC served over 274 infants and preschool children. The CDC Executive Director, Maria-Isabel Ballivian and her dedicated staff achieved historically high enrollment rates for the Center.

At the urging of the Commonwealth of Virginia, the CDC transitioned to the Creative Curriculum, whose related technology includes various computer-based capabilities for monitoring student progress, communicating with parents, tracking teachers' professional development, and other useful applications.

The CDC maintains a 4-star rating (out of 5) by the Virginia Star Quality Initiative.

The CDC also fostered parents' involvement in their children's development, improved the learning and security environment of its early learning campus, and maintained a stable financial profile.



During FY 16, the CDC provided special needs services to 118 children. The speech pathologist conducted 343 sessions for 80 children, the occupational therapist provided 259 sessions for 48 children and 8 children received a total of 11 hours of one-on-one counseling services. Developmental, dental, hearing and vision screenings were administered to all preschool children. In addition, 58 parent consultations for 40 children took place.

The CDC provided more than 140 hours of professional development for staff, and 74 additional hours of training on computer and technology. Several teachers renewed their Child Development Associate (CDA) certificates, 5 others obtained CDA credentials, and 8 teaching staff members continued to pursue college degrees.

Finally, the CDC earned the invaluable support of:

Wolf Trap, Fairfax County Office for Children, Virginia Preschool Initiative, Fairfax County Neighborhood School Readiness Team, Reading Is Fundamental, Fairfax County Ready to Read, Fairfax County Department of Family Services, National Association for the Education of Young Children, Fairfax Futures, Council for Professional Recognition, ECDE Consulting, Wells Fargo, Century 21, Kinder Kick-It, Fairfax Public Schools, George Mason University, Northern Virginia Community College, Stratford University, National Association for Child Care and Referral Agencies, School Readiness Consulting, Carpe Media Creations, National Educational Consulting Services, and Cox Communications. In FY 2016, the CDC had \$3,259,846 in revenue from the following sources:

- 57 % from government tuition subsidies
- 19 % from parent tuition payments
- 13 % from in-kind support
- 6% from grants
- 4% from ACCA, Inc.
- 1% from other sources

During FY'16, the CDC's expenditures of \$3,482,556 were allocated as follows:

- 66% for personnel costs
- 13% for in-kind expenses
- 11% for food service and supplies
- 4% for professional fees and insurance
- 2% for Virginia Preschool Initiative
- 2% for rent, maintenance and custodial
- 1% for depreciation
- 1% for other expenditures

Family Emergency Assistance

Marie Markey, Committee Chair, <u>mmarkey27@verizon.net</u>

The Family Emergency Assistance (FEA) ministry helps families and individuals facing financial crises, including some of the most vulnerable among us: families with young children, the elderly on fixed incomes, victims of domestic violence and veterans of military service. In FY 2016, ACCA provided financial assistance to 452 households (1,145 men, women and children) for rent or security deposits, utilities, prescription drugs, medical or dental needs, and miscellaneous purposes.

This year there were fewer requests for assistance, but they were more complex and multifaceted. Most requests were for rent to avoid eviction or to move out of shelters. Low-income families in our area often spend up to two-thirds of their income on rent because of the shortage of affordable housing in Fairfax County. They are frequently in danger of losing their housing when faced with periods of unemployment, reduced work hours, injury, or illness.

The total distributed in FY 2016 for Family Emergency Assistance was \$261,107, an average of \$577.60 per household. A portion of the funding for the program came from grants of \$25,950 from the Fairfax County Consolidated Community Funding Pool (CCFP), and \$4,900 from United Way. The balance came from unrestricted grants and donations from individuals, churches, and community organizations.

Expenditures for Family Emergency Assistance in FY 2016 included:

- \$220,168 for rent/security deposits
- \$36,438 for utility bills (electricity, gas, water)
- \$3,005 for prescription drugs, dental care, and other medical needs
- \$1,496 for miscellaneous expenses such as gasoline, bus fares, or funerals

ACCA has 16 volunteer "money captains" on duty for a week at a time who receive referrals for assistance from Fairfax County social workers, member churches, schools, our Child Development Center and social service agencies. Considering the facts of each case, the money captain determines the client's eligibility and then sends an electronic request to the ACCA Treasurer, who issues a check directly to the provider of goods and services.

Since 2011, this process has been simplified and made more efficient by the use of e-mail and the web-based IT Tool developed by ACCA volunteers. The amount of assistance provided is based on ACCA guidelines, which take into account the household size and the purpose of the aid, except in emergencies such as preventing an eviction or utility shut-off or securing essential medications. If the need is too great, ACCA pledges what we can afford, and social workers seek the remainder from other sources.

Anyone who needs assistance is encouraged to call Fairfax County at 703-222-0880. The Coordinated Services Planning specialists are well equipped to complete a thorough assessment of need.

Food Programs – Pantry

Jean Rackowski, Committee Chair, <u>henry.jean@verizon.net</u>

ACCA's nutrition/hygiene ministry provides nutritious food and other essentials for healthy living to needy families and individuals in our community. In FY 2016, 841 deliveries were made to households that included 2,348 men, women and children.

The Pantry supplies fresh, frozen, dried, and canned goods as well as toilet paper, dish and laundry detergent, bars of soap, and diapers for both children and adults. Referrals come from Coordinated Services Planning social workers, schools, Homestretch, ACCA churches, other organizations and concerned neighbors. We also provide food in lieu of financial support so that families can use their limited funds to avoid eviction or cut-off of utilities.

Most of the non-perishable food is obtained through food drives. The major drives are the Postal Workers' in May and the Boy Scouts' in November. This year we also had additional drives by ACCA member churches, individuals, sport teams, schools, businesses, and community organizations, all of which helped to meet the needs for assistance.

Several churches and individuals started community gardens, and have donated their excess produce to the pantry so the families receive extra fresh vegetables in their deliveries.



The Lions Club has also furnished fresh fruit during the winter and spring months.

The Pantry also receives dedicated cash donations from churches, businesses, and individuals, which are used to buy perishable food and other items that are not donated in the quantities needed such as diapers and refrigerated and frozen items.

Expenditures for the Pantry in FY 2016 were approximately \$32,400. A grant of \$30,000 was received from the Fairfax County Consolidated Community Funding Pool.

The Pantry maintains inventory to serve 15-30 families each week. A family may receive several deliveries to help them become self-sufficient. Sometimes deliveries from the Pantry are offered instead of some portion of financial assistance. There are guidelines for the types and quantities of food to be delivered to different size households. We also attempt to accommodate special diets and ethnic preferences.

We maintain approximately 100 volunteers at all times. They work as food captains who receive referrals by e-mail or phone, and contact volunteers to make deliveries, food buyers, those who transport donated food from the churches, and those who maintain the Pantry and administer the program. Our volunteers include many students earning community service hours for their schools or churches.

We have continued our partnership with the Annandale High School Learning Disabled program, giving their students the ability to work in the Pantry, teaching them necessary skills to help them find work in the future.

We continue to modify our program to reach as many needy individuals as possible. For example, we have provided food for distribution at Bailey's Elementary School, Bailey's Shelter, and other food banks when we have an excess.

Food Program — Meals on Wheels (MOW)

Mary Lee Di Spirito, ACCA Liaison to MOW of Eastern Fairfax, <u>ddmld@verizon.net</u>

Annandale Meals on Wheels (MOW) delivers two nutritious meals (hot and cold) each weekday to elderly, convalescing, and disabled homebound adults. ACCA provides the volunteer leadership and volunteer drivers for the Annandale program. Clients are screened and referred by the Fairfax County Area Agency on Aging (AAA), and logistical support is provided by Meals on Wheels of Eastern Fairfax. Jeffery's Catering, under contract to the Fairfax County AAA, provides food for the Annandale MOW. A recent survey indicated that clients are very happy with the quality of food that meets at least two-thirds of the requirements for recommended dietary allowances for adults. The United Baptist Church donated the MOW office space from which volunteer drivers pick up and deliver meals.

The Annandale MOW program served 58 clients during FY 2016. Volunteers made 4,674 deliveries of 9,348 meals. On average, the three delivery routes served approximately 23 persons a day (Monday – Friday excluding holidays). In addition, through MOW of Eastern Fairfax, 38 persons received Thanksgiving and Christmas meals for those who needed the food delivery on the holiday. Additionally, holiday food was delivered to several single or disabled persons referred from the Holiday Basket Program.

Central Fairfax Services (CFS, a nonprofit program supporting intellectually disabled adults) managed one of the three Annandale MOW routes. CFS clients, assisted by an aide, made the deliveries. This helps provide developmental training to those clients.

Donna Casey coordinated scheduling of the volunteer drivers.

Cheri White, the MOW Program Coordinator, retired in early June. Special thanks and appreciation to Cheri for her efficient and special work to keep the program operating so well, helping so many of our shut-ins with services enabling them to stay in their own homes much longer.

Food Programs — CROP Hunger Walk *Camille Mittelholtz, CROP Hunger Walk Coordinator, kcmittelholtz@gmail.com*

ACCA sponsors the Annandale CROP Hunger Walk to raise funds for Church World Service (CWS) and for its own programs. Since Annandale's first CROP Walk in 1979, ACCA has raised over \$510,000 for CWS.

CWS is a cooperative ministry of 37 Christian denominations that works to eradicate hunger and poverty. There are more than 1000 CROP Hunger Walks across the United States each year. CWS works with Christian organizations in other countries to assist refugees; help communities

recover after natural disasters; supply food for people affected by drought; and support local sustainable development projects that help people improve their lives. In the US, CWS helps communities respond to disasters; assists with refugee resettlement; and supports local food pantries and poverty-fighting organizations through CROP Walks.

The 2015 Annandale CROP Hunger Walk was held on October 17 at Lake Accotink Park. The Walk raised \$12,955 in donations for Church World Service, and ACCA received \$3,214 from CWS for our programs to fight hunger and poverty. ACCA churches participating in the CROP Hunger Walk included John Calvin Presbyterian, St. Barnabas Episcopal, Ravensworth Baptist, Peace Lutheran, Hope Lutheran, Annandale United Methodist, Queen of



Apostles Catholic, Warner Baptist, LDS/Annandale Ward, St. Alban's Episcopal and United Baptist churches. About 75 walkers and volunteers participated, and over 200 people made donations. Many children made creative posters for the ACCA CROP Hunger Walk Poster Contest.

Fairfax County Supervisors Penny Gross and John Cook joined the Walk's opening ceremony. The Supervisors thanked the participants for taking action to fight poverty and hunger. They noted the importance of the partnership between ACCA and Fairfax County to serve those in need.

Most of the need for CROP Walk volunteers is in the fall. The recruiters at each church publicize the walk, sign up walkers and sponsors, manage the envelopes and donation collections, and arrange snack donations. Other volunteer needs include a coordinator for walk arrangements, a treasurer and helpers the day of the walk. The 2016 CROP Walk is scheduled for October 15 at Lake Accotink Park. Donations can be made online at <u>www.crophungerwalk.org/annandaleva</u> or by sponsoring a walker.

Furniture Ministry

Don and Mary Lee Di Spirito, Chair and Communications Coordinator, <u>ddmld@verizon.net</u>

For the past seventeen years, the ACCA furniture ministry has been making an immediate impact on the quality of the home lives of more than 22,400 Individuals it has served. During FY 2016, the Furniture Ministry delivered 1,530 items to 911 persons in 264 needy households, and completed 312 pickups of donated furniture, for a total of 576 furniture actions over a period of 38 weeks. This work was accomplished by 188 volunteers, who provided 3,895 hours of volunteer labor.

In FY 2016, the Furniture Ministry:

- Continued our partnership with the KEYS Foundation for the Homeless, which serves as a clearinghouse for donated furniture items from area hotels, universities, and retirement homes.
- Collaborated with the Distaff Retirement Home in Washington, D.C., which provided a truckload of over 60 upholstered dining chairs on rollers.
- Received continued County support of rental storage space through the Consolidated Community Funding Pool, with access to a vacant supermarket space in a local shopping center made possible by Carol Zack Ruess, manager of the Annandale Shopping Center, which enabled us to store the large donations of furniture from our partners.



- Organized and completed the 8th ACCA annual outerwear clothing drive to aid day laborers, shelter residents, and children in the ACCA Child Development Center. Two drives were completed during the winter, involving ACCA churches and organizations.
- Strengthened and expanded our partnership with the Fairfax County Neighborhood and Community Services Department (NCS), which provides vetting of furniture requests and collaboration with other furniture operations through the Fairfax County Furniture Network.
- Continued our relationship with George Washington University at its Auburn and Washington, DC campuses, which contributed 70 dressers, 42 chairs, 18 microwave ovens, and 20 assorted tables.
- Established multiple job-specific teams to sustain our furniture ministry, including a mid-week team that pre-arranges the furniture needed for the Saturday deliveries; a team to oversee upkeep and fueling of trucks; a team that services our linen closet, bundling the many bed-related donations received; an interim team to handle recycling runs; and special teams to handle large pickups.
- Continued networking arrangements with other County furniture operations, enabling the sharing of supplies and maintaining a mix of most-needed furniture, including: Share, Inc. of McLean, Falls Church Community Service Council, Inc. (FCS), Pender United Methodist in Fairfax, and Committee for Helping others (CHO) in Vienna.
- Strengthened and expanded partnerships needed to sustain regular operations and meet new operational challenges. Included are the Annandale Rotary Club, which supplies the fuel for our diesel truck, Goodwin House, local shelters and local schools, which ACCA is able to assist through their community involvements and services.

Transportation Gail Coleman, Chair, <u>gv.coleman@verizon.net</u>

From July 1 through April 30, the ACCA Transportation Ministry provided 50 rides to medical appointments. Member churches participating in the program included John Calvin Presbyterian, St. Alban's Episcopal, Ravensworth Baptist, Culmore Evangelical Free, St. Michael's Catholic, St. Barnabas' Episcopal, Queen of Apostles Catholic, Lincolnia United Methodist, Holy Spirit Catholic, and the Jesus Christ of Latter Day Saints.

Beginning May 1, the ACCA Transportation Ministry joined with the transportation program offered by the Shepherd's Center of Annandale Springfield (SCAS). The combined



Shepherd's Center of Annandale Springfield/Annandale Christian Community for Action Transportation Program offers rides to medical appointments for clients 50 years of age or older. SCAS also provides rides to grocery stores, food banks, and banking facilities to clients over age 50 on weekends. ACCA continues to provide rides directly for clients under age 50 who are referred to ACCA for medical appointments.

Combining our operations allows ACCA to take advantage of the Shepherd's Center's efficient and user-friendly software for ride scheduling. The Shepherd's Center provides free training to all ACCA volunteer drivers who wish to participate in the new program on RideScheduler, an Internet-based software program provided by NV Rides that is used to match riders with volunteer drivers. ACCA clients call the Shepherd's Center to schedule a ride. Drivers sign up online for client trips as their schedules permit. No fixed time commitment is required.

Gail Coleman of St. Alban's Episcopal Church took over as Chair of the ACCA Transportation Ministry from outgoing chair Madeline Crytzer of St. Michael's Catholic Church and scheduling assistant Ray Hanlein of St. Alban's. Gail serves as liaison to the new combined program and arranges rides for clients under age 50.

Housing Repair

Marie Monsen, Rebuilding Together Chair, <u>mamonsen@verizon.net</u>

"Love made visible in paint-spattered and mud-stained clothes and a few sore muscles." — A volunteer describing the 2016 work day

On April 25, 2016, 70 volunteers from seven churches repaired a house and a group home for adult men with special needs in Annandale. Workers came from Annandale United Methodist, Church of Jesus Christ of Latter Day Saints/Annandale Ward, Holy Spirit Catholic, John Calvin Presbyterian, Providence Presbyterian, Ravensworth Baptist and St. Barnabas Episcopal churches. Volunteers from Lincolnia Methodist and Queen of Apostles Catholic churches provided lunch and snacks. Experienced house captains John Clarke, Ken Mittelholtz, Brad Moffett, Frank Spink and Jim Stewart directed the work.



Whatever you did for one of the least of these brothers and sisters of mine, you did for me. (Matthew 25:40)

At the group home, workers painted the entire interior, repaired and rebuilt the front steps and railings, and did extensive gutter cleaning and drainage improvement outside. They also did yard work and minor repairs inside the house. At the private home, volunteers painted a timber wall, repaired and painted two decks and installed new railings. They also repaired the shed roof and doors, painted window trim, installed screens and cleaned up the yard. Inside they installed a kitchen faucet, ground fault circuits, bathroom grab bars and a shower curtain, and made many minor repairs. The hugs and tears of joy from this year's recipients matched the warm glow the volunteers felt at the end of the day.



Since 1990, ACCA volunteers, partnering with *Rebuilding Together (RT)*, have provided home repair assistance to 119 low-income homeowners and group home providers, primarily for seniors, persons with disabilities, and families with children. This amounts to almost 46,000 volunteer hours over the 27 years. *RT* is the largest volunteer home repair program in the USA. Our common goal is to provide a safe, accessible and healthy environment for those we serve.

Volunteers range from age 16-80 and bring a variety of skills and experience to perform tasks from carpentry, painting, plumbing, and yard work to providing food for the volunteers. Work is organized and directed by house captains who contribute their expertise and countless hours to ensure that work is done well and on time. Staff from the *RT* Arlington/Fairfax/Falls Church affiliate inspect the houses, work with the homeowners, make house assignments and provide insurance for the volunteers. Repairs are funded by the sponsoring churches and individuals.

ACCA supporters are urged to be on the lookout for homeowners who might benefit from our help. Those with annual incomes less than \$30,000, especially seniors, may qualify.

Other ways in which ACCA addresses the needs for housing and temporary shelter are:

- Providing volunteer support to Shelter House and Bailey's Shelter
- Assisting families in crisis with money for rent and utility bills
- Providing rent, food and furniture for families leaving shelters
- Participating in Faith Communities in Action to promote coordination of initiatives
- Encouraging churches to participate in the County's Hypothermia program

The Emily and Fred Ruffing Scholarships

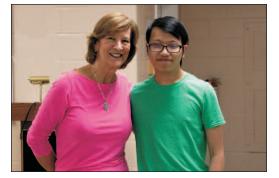
Ann Marie Hicks, Committee Chair, <u>amhicks@aol.com</u>

Since 1979, ACCA has awarded four-year college scholarships, currently \$4,000 per year, to high school seniors who have overcome disabilities to succeed in school and life. Financial need is also a strong consideration. Awards are made as a tribute to Emily and Fred Ruffing, leaders of the lay group who founded ACCA.

Fred Ruffing was developing a program for the deaf at his Central Intelligence Agency (CIA) workplace when he died of a biking accident. Emily Ruffing (a volunteer for ACCA since 1967 and first chair of the Family Emergency Committee) served for 33 years as Coordinator of Students Services at the ACCA Child Development Center, where she provided support for children and families with special needs.

The scholarship program was inspired by the Ruffings' dedication to assisting persons with disabilities as well as their roles in founding ACCA. It honors students who have overcome special challenges and lends support for achieving their goals. The Ruffing scholarships also afford ACCA an opportunity to provide these students with two outstanding models of Christian life in action.

As of July 2016, ACCA has awarded \$286,450 to 42 students. The recipients for the 2016–2017 academic year are:



- Raymond Phung, George Mason University (IT Major/School of Engineering)
- Darling Perez, George Mason University (General Studies)
- Esraa Mahran, George Mason University (General Studies)
- Katherine Laura Cespesdes Escalera, George Mason University, (Civil Engineering).

The Ruffing Scholarship Committee also recognized two former Ruffing Scholars, Cassandra Dalke, who graduated Cum Laude from Marymount University with a degree in Health Sciences, and Genesis Andia, who will complete her studies at GMU in the fall semester.

Ruffing scholarships are supported by designated donations to ACCA, including in the past several years a \$13,000 grant from the Thorson Foundation, and supplemented from the ACCA General Fund if needed. Scholarship applications are solicited through outreach to Fairfax County schools. Emily Ruffing and her daughter Karla Finley complete the membership of this committee.

Annandale High School Volunteer Making a Difference Award

Marie Lee Di Spirito, Coordinator, <u>ddmld@verizon.net</u>

Ms. Julia Quizon received the Annandale High School Volunteer Making a Difference Award in June 2016. As a sophomore, Julia began tutoring younger students with the Growth and Inspiration through Volunteering and Education (GIVE) Tutoring Program, eventually becoming a Center Manager at the GIVE center located at the Lincolnia Community Center. For two hours on most Saturdays during the school year, Julia managed a group of about twenty high school students and forty younger students. Julia has also volunteered at the ACCA Food Pantry by helping to shelve donations collected by the Boy Scouts and with the ACCA Furniture Ministry. She plans to attend Brigham Young University this fall to study English literature and Spanish.

This year's award marks the eighth year Mrs. Jina N. Kim of the Evergreen Title Company has sponsored this recognition. Someone familiar with their volunteer work nominates students in our area, and then each nominee provides an essay focused on how they have made a difference in the community or in the lives of others. The Selection Advisory Committee then reviews all the nomination statements and the student essays, and a student is selected for this award.

Mrs. Kim feels strongly recognition needs to be made of the volunteer work done by students at Annandale High School with the hope they will make this part of their future. Mrs. Kim provides a plaque for the student and another plaque is kept in the school display cabinets in the school lobby with the winner's name added each year. She also provides a \$500 monetary award to the winner.

Development

Patricia Donahue, Chair, Development Committee, <u>development@accacares.org</u>

The Development Committee undertakes several lines of effort to raise and maintain resources that help ACCA programs deliver goods and services to our neighbors in need. One line of effort is applying for funding from public and private funders. Our efforts begin with our member churches, which donated nearly \$130,000 to ACCA. Our Child Development Center (CDC) and Human Services Ministries (HSM) received a combined total of about \$149,000 in federal grants, and about \$182,000 in grants from Virginia and Fairfax County.

Another line of effort is to reach out to local residents, community organizations, and business for financial support through our various fundraising campaigns. Our major fundraising effort is our annual Challenge Campaign. Our 2015–2016 Challenge Campaign started with a base of

\$40,000 made up of \$35,000 from several anonymous donors and a \$5,000 grant from the Washington Forrest Foundation. ACCA then challenged the rest of its supporters to donate enough funds between October and January to triple the base amount. This year we were able to raise a total of \$182,000.

During this past year, ACCA also participated in fundraising campaigns hosted by some of our partners, including the US Office of Personnel Management's Combined Federal Campaign (CFC), which resulted in about \$15,000 in pledged donations through payroll deductions. This year, the United Way also awarded ACCA a \$14,000



ACCA Family Emergency Chair Marie Markey, second from right, represented ACCA at a presentation of the United Way Community Impact Grant recipients.

Community Impact Grant. ACCA's participation in the Church World Service's annual CROP Hunger Walk resulted in about \$3,200 in donations to ACCA. Our participation in the United Way's National Capital Area workplace giving and Do More 24 campaigns also resulted in about \$3,000 in donations.

ACCA was delighted to have been awarded two-year grants from Fairfax County's Consolidated Community Funding Pool. These awards will provide a total of about \$100,000 each year to help fund our Family Emergency, Food Pantry and Furniture Programs in FY 2017 and FY 2018, respectively. The County awards these grants on a competitive basis, requiring each program applicant to provide detailed proposals and organizational information. It is a credit to these three dedicated chairs, ACCA leadership, and program volunteers that we were able to submit three award-winning proposals.

We are also gratified that the Catalogue for Philanthropy continued to list ACCA as "One of the Best" small non-profits in the DC Area, which helped encourage Greater Washington area residents to contribute to ACCA.

From all of our fundraising efforts, ACCA raised over \$500,000 from our member churches, nearly 90 government agencies, businesses and community organization partners, and about 600 individual donors.

Volunteer Support: ACCA is powered by its more than 500 volunteers who repeatedly donate their time to its various programs, as well as the hundreds of one-time volunteers who join either a regular service delivery or a special event, such as the *Rebuilding Together* event each April.

Whatever you did for one of the least of these brothers and sisters of mine, you did for me. (Matthew 25:40)

In-kind Donations: During this past year, ACCA was very fortunate to receive about half a million dollars of in-kind donations from its community partners. As an example, the ACCA Child Development Center is housed in a former school building that Fairfax County donates to ACCA. In addition, our Food and Furniture programs received groceries, storage space, furnishings, and other goods and services valued at over \$100,000, from our community partners and individuals.

Other Achievements: The Development Committee worked with the Communications Committee to expand the number of ways for donors to contribute online. ACCA now accepts online donations through the Catalogue for Philanthropy, PayPal, and the United Way's Do More 24 campaign.

The Development Committee also worked to improve ACCA's organizational capacity. For instance, the committee developed three grant proposals for the Fairfax County's Consolidated Community Funding Pool for its Family Emergency, Food Pantry, and Furniture programs, rather than two combined proposals as in the past. We hope this new approach, in combination with the new Information Technology Tool for the Food Pantry program, will make performance reporting easier in the coming years.

All of this generosity from our community partners enabled ACCA to serve the thousands of our neighbors who are in need. Thank you for your continuing support!

Communications

Martha Romans, Chair, Communications Committee, mromans@verizon.net

The goal of ACCA communications is to raise awareness about ACCA's mission and work, engage current and new supporters, and build community. ACCA uses a variety of print and electronic communications tools to reach out to various audiences. In FY 2016, a professional videographer helped us develop a 5-minute video about ACCA. Also, a professor and student at Northern Virginia Community College began working on creating a new website for ACCA. The website was launched in August 2016.

ACCA Video: ACCA developed a professional, 5-minute video that serves as an introduction to ACCA's mission, ministries and impact on the community. Many ACCA volunteers and partners participated in the filming. We were fortunate to have the leadership of Mr. Nestor Bravo of Carpe Media Creations, LLC, a videographer and local television broadcaster. Mr. Bravo volunteered his time and talents after learning about ACCA through Isabel Ballivian at the ACCA Child Development Center. The video was published on YouTube and has been shared on the ACCA website, Facebook page, and Catalogue for Philanthropy page. To date, it has been viewed hundreds of times.

ACCA Website: In spring 2016 ACCA began working with Ms. Teri Murphy, a professor of website design at Northern Virginia Community College to develop an updated website for ACCA. Among the goals for the new website were to make it more visually appealing, easier to update, and compliant with mobile devices. We developed a needs statement and student Patricia Marshall selected the ACCA website as her project. Working from late spring through the summer months, Ms. Marshall completed the new website, which was launched in August 2016. We are greatly indebted to her and to Ms. Murphy.

E-Newsletter: In FY 2016, the ACCA e-newsletter was published monthly, except for June, and with a combined July/August issue. Circulation increased from 614 to nearly 700. The e-newsletter features news and photos of ACCA-sponsored events, updates from ACCA ministries, and announcements of events relevant to ACCA's mission. We encourage ACCA member churches to share the newsletter with their members via their websites or other email communications. A signup form to subscribe to the newsletter is available on the ACCA website.

Print Newsletter: ACCA published two issues of its print newsletter in FY 2016, printing and distributing 4,000 copies of each issue. This newsletter is distributed through member churches and serves those who do not use online communication.

Social Media: ACCA continued to build its presence on social media, using Facebook to share photos of ACCA-related events as well as to recognize its partners and supporters. As of June 2016, 287 people were following the ACCA Facebook page.

Development: The Communications Committee worked with the Development Committee on the United Way's Do More 24 online fundraiser in June 2016 and to update the ACCA donation page on the Catalogue for Philanthropy website.

Annual Report: The Communications Committee worked with ACCA committee chairs to produce the FY 2015 Annual Report in time for distribution at the annual Pastors and Partners Luncheon and to various donors as part of the Challenge Grant Campaign. We were grateful for the donation of print services by Scott Bach-Hansen and Sharp Business Systems. The report is available on the ACCA website along with the annual report brochure, a tri-fold summary annual report, that was mailed to ACCA donors.

Photography: Our communications efforts were greatly enhanced this year by Tuan Nyugen who took photos at many ACCA-related events that were shared via our e-newsletter and on Facebook. Paul Westpheling also took photos at the Day to Serve food drive at local supermarkets to benefit the ACCA Food Pantry.

Volunteers are needed to take pictures at ACCA-related events, write articles and post information on Facebook. Contact Martha Romans for more information.

Finance

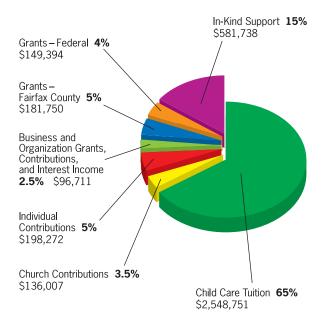
Norman Hicks, Committee Chair, <u>nhicks4@cox.net</u>

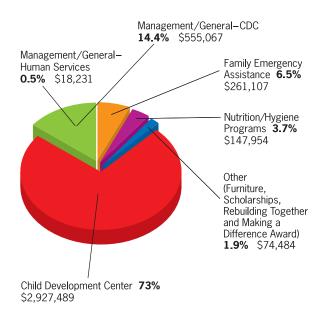
The Finance Committee provides oversight of ACCA's financial operations, including budget preparation and the annual audit. The Committee met four times in FY 2016, each time reviewing the operations and budget performance of both the Child Development Center (CDC) and Human Services Ministries (HSM) parts of ACCA, and the consolidated ACCA financial statement. In September 2015, the Committee met and reviewed the audit for FY 2015. For the first time in many years, there were no recommendations by the auditors needing remedial actions on the part of ACCA. The audit is available to the public at www.accacares.org

Overall, ACCA continues to have a strong financial position. Total expenditures were \$4.0 million in FY 2016, and revenues were \$3.9 million. Total reserves held in cash and investments were \$1.1 million as of the end of FY 2016. The small deficit in FY 2016 was the result of a decision of the Committee to aim to reduce the high level of reserves somewhat, or at least not to increase them.

An initial meeting with the auditors on the FY 2016 audit was held in June 2016. The audit for FY 2016 was completed in August 2016 and discussed with the Finance Committee in September. Once it is made final, it will be available on the ACCA website.

ACCA FY 2016 REVENUE





	HSM FY2016	CDC FY2016	ACCA Inc FY2016
Statement of Financial Position			
Current Assets			
Cash and Cash Equivalents	\$301,866	\$464,051	\$765,917
Accounts Receivable	\$9,072	\$188,433	\$197,505
Other Current Assets	\$22,883	\$31,946	\$54,829
Total Current Assets	\$334,182	\$684,430	\$1,018,612
Property at Cost			
Net of Accumulated Depreciation	\$9,167	\$217,439	\$226,605
Total Other Assets	\$240,692	\$100,739	\$341,431
Total Assets	\$584,040	\$1,002,608	\$1,586,648
Total Liabilities	\$0	\$191,215	\$191,215
Net Assets			
Unrestricted – General Beginning of Year	\$147,230	\$889,101	\$1,036,331
Net of Operations	\$135,097	(\$222,708)	(\$87,611)
Interfund Transfer	(\$145,000)	\$145,000	\$0
Unrestricted-Board Designated	\$394,703	\$0	\$394,703
Temporarily Restricted	\$52,010	\$0	\$52,010
Total Net Assets	\$584,040	\$811,392	\$1,395,433
Total Liabilities and Net Assets	\$584,040	\$1,002,608	\$1,586,648

ACCA FY 2016 EXPENDITURES

	HSM FY2016	CDC FY2016	ACCA Inc FY2016
Statement of Receipts & Expenditures			
Receipts			
Total Tuition	\$0	\$2,548,757	\$2,548,757
Church Contributions	\$135,091	\$919	\$136,009
Individual Contributions	\$185,317	\$12,955	\$198,272
Organization & Business Support	\$74,213	\$9,640	\$83,854
Total contributions & Support	\$394,621	\$23,514	\$418,135
Grants – Organization & Business	\$10,400	\$0	\$10,400
Grants – Fairfax County	\$108,100	\$73,650	\$181,750
Grants – Federal	\$0	\$149,394	\$149,394
Total Grant Support	\$118,500	\$223,044	\$341,544
Total In-Kind Support	\$134,102	\$447,636	\$581,738
Total Interest Income	\$1,561	\$896	\$2,457
Net Assets Released from Restrictions	(\$6,910)	\$16,000	\$0
Total Receipts	\$641,874	\$3,259,848	\$3,892,631
Expenditures			
Total Family Emergency Program Expenses	\$261,107	\$0	\$261,107
Total Nutrition/Hygiene Program Expenses	\$147,954	\$0	\$147,954
Total Furniture Program Expenses	\$50,903	\$0	\$50,903
Ruffing Scholarship	\$16,000	\$0	\$16,000
Making A Difference Award	\$581	\$0	\$581
Housing (Rebuilding Together)	\$7,000	\$0	\$7,000
CDC Care & Instruction	\$0	\$2,927,489	\$2,927,489
Total Program & Services	\$488,546	\$2,927,489	\$3,416,035
Total Management and General	\$18,231	\$555,067	\$573,298
Total Expenditures	\$506,777	\$3,482,556	\$3,989,333
Net from Operations	\$135,097	(\$222,708)	(\$96,701)

Organizational Partners

In FY 2016, ACCA was fortunate to work with nearly 130 organizational partners who helped us serve our neighbors in need. These partners either donated funds, goods and/or services directly to ACCA or collaborated with us in joint project to provide services to our neighbors in need.

Amazon Foundation Annandale Chamber of Commerce Annandale Pride Soccer Club Annandale Rotary Foundation Annandale Shopping Center Annandale United Football Club U-12 Girls Pride Team Annandale Women's Club Bailey's Crossroads Community Shelter Bailey's Crossroads Host Lions Club Bailey's Crossroads Rotary Club Best Western Hotel of Falls Church **Bethany House** Boy Scouts of America, particularly Troops 150, 1789 and 1147, and Scouting for Food **Burke Pediatrics** Carpe Media Creations, LLC Casey 4522 Foundation of the Knights of Columbus Catalogue for Philanthropy, Washington, DC Catholic Charities — SHARE Food Network Central Fairfax Services Century 21 **Church World Service** Committee for Helping Others (CHO), Vienna, VA **Cornerstone Church Youth Group Council for Professional Recognition** Cox Communications **Distaff Retirement Home Dominion Foundation ECDE** Consulting Ecumenical Community Helping Others (ECHO), Springfield, VA Elks Auxiliary Arlington-Fairfax Episcopal Diocese of Virginia, Region 8 **Evergreen House Evergreen Title Company** ExxonMobil Fairfax County Area Agency on Aging Fairfax County Consolidated Community Funding Pool Fairfax County Coordinated Services Planning Fairfax County Department of Family Services Fairfax County Library Ready to Read Program Fairfax County Neighborhood and Community Services Fairfax County Neighborhood School Readiness Team

Fairfax County Office of Braddock District Supervisor John Cook Fairfax County Office of Mason District Supervisor Penny Gross Fairfax County Office for Children Fairfax County Park Authority Fairfax County Child Care Assistance and Referral Program Fairfax County Public Schools, particularly Annandale High School Annandale Terrace Elementary School Bailey's Crossroads Elementary School Fairfax Futures Faith Alliance for Climate Solutions Falls Church Community Service Council For the Kids International Frank and Janina Petschek Foundation Fredericksburg Football Club Friendship Baptist Church, Memphis, TN Gannett Foundation George Mason University George Washington University Giant Food Columbia Pike and Braddock Road Girl Scouts of America, St. Alban's Church Troops Global Sustainability Solutions, Manassas Goodwin House Bailey's Crossroads, VA Goodwin House Foundation Harris Teeter Holy Spirit Church Youth Group Homestretch Institution de Education Infantil Inc. International Dance **KEYS** for the Homeless Foundation Kinder Kick-It Lafayette Village Community Association Lake Barcroft Women's Club Legal Aide and Justice Center Lincoln Financial Advisors Lincolnia Senior Center Lincolnia Park Triathalon Lions Club of Annandale Lions Club of Falls Church Little River United Church of Christ Lockheed Martin Long and Foster Annandale Office M. Quinn Designs Magill's Famous Pizza & Buffet Meals on Wheels of Eastern Fairfax **MV** Transportation

National Association for the Education of Young Children National Association for Child Care and Referral Agencies National Association of Letter Carriers National Demolition and Environmental. Inc. National Educational Consulting Services Northern Virginia Community College Northern Virginia Handcrafters Guild Patrick Henry Family Shelter Pender United Methodist Church, Fairfax, VA Queen of Apostles School Student Council Association Reading Is Fundamental **Rebuilding Together** Red Hot Hotties of Annandale – Springfield, VA **Reptiles Alive** Safeway Inc. Saint Mark's Church, Vienna, VA Saint Mary's Soccer Club Sambos de Corazon USA School Readiness Consulting Share, Inc. of Mclean, VA Sharp Business Systems Shepherd's Center of Annandale-Springfield Shoppers Food Warehouse, Landmark Plaza Soccer Club Management LLC Stratford University StrideRite Shoes The Parliaments Thorson Foundation **Treasure Trove** U.S. Department of Homeland Security Emergency Food and Shelter National Board Program US Office Of Personnel Management Combined Federal Campaign Union 3Sixty5 Holding LLC Unitarian Universalist Congregation of Fairfax United Bank United Way Mile High United Way of Maryland United Way of the National Capital Area United Way of the National Capital Area Workplace Campaign Virginia Department of Social Services Virginia Housing Finance Authority Qualified Action Plan Virginia Preschool Initiative Volunteer Fairfax Walmart Washington Forrest Foundation Wells Fargo Foundation Wolf Trap Institute for Early Learning through the Arts

Opportunities for Service

Join our work! If you would like to serve our community, please consider sharing your time and talents:

Child Development Center

- Assist teachers in the preschool or infant center
- Donate a tuition scholarship (which may be paid in monthly installments)
- Make cot sheets and/or coverlets for children to use at nap time
- Launder cot sheets over the weekend (once or twice a year)

Family Emergency Assistance

Serve as "money captain" to take referrals and arrange for financial assistance (1 week every 3 months)*

Food Pantry

- Serve as "food captain" to take referrals and arrange for deliveries (1 week every 3 months)*
- Deliver food from the Pantry to needy clients (as often as you agree to)
- Deliver food from an ACCA member church to the Pantry
- Organize food collection from members of your church or another organization
- Help to organize the Pantry
- Shop for bulk items (probably requires a truck or van)

Furniture

- Pick up and deliver furniture on Saturday mornings or weekdays (4 to 6 times per year)
- Assist with administration and phone calls
- Donate and solicit gently used furniture, sewing machines, vacuums and bikes
- □ Interpret for clients with limited English

Transportation

Drive people to medical or therapy appointments

Meals On Wheels

- Deliver prepared meals to the homes of shut-ins and the elderly
- Serve from home or office as a route or back-up coordinator*

Other Support

- Serve as the Organizational Representative (OR) to ACCA for your church
- Take photos, write articles or post on social media about ACCA activities.

***REQUIRES ACCESS TO A COMPUTER AND THE INTERNET**

I would like to help ACCA by		
I need more information about		
Name:	Church:	
Phone:	E-mail:	
		L

Return to ACCA at 7200 Columbia Pike, Annandale, VA 22003 or email us at <u>accacares@verizon.net</u>.

Whatever you did for one of the least of these brothers and sisters of mine, you did for me. (Matthew 25:40)

ACCA's Service Area





Annandale Christian Community for Action 7200 Columbia Pike, Annandale VA 22003 Telephone: 703-256-0100 TTY: 703-803-7914 E-mail: <u>accacares@verizon.net</u> Website: <u>ACCAcares.org</u>